



QUALITY POLICY

TUAH will strive to enhance its reputation in providing comprehensive services and products by setting and reviewing quality objectives to continually improve the effectiveness of the QMS.

To achieve company objectives and Customer's satisfaction, **TUAH** will:

- ✓ Ensure the quality of our products and services and the provision of excellent services to our Customers while complying with statutory and legal requirements.
- ✓ Ensure that all relevant functional objectives are measurable and achieved.
- ✓ Ensure the Customer's satisfaction both stated and implied.
- ✓ Ensure full commitment on the implementation of as effective and efficient integrated QMS and strive for continual improvement through annual review and revision of its QMS.
- ✓ Promote a performance standard and culture of zero defects and zero rework.
- ✓ Inculcate understanding among Employees that everybody is responsible on quality that require their total involvement and commitment.
- ✓ Ensure compliance with applicable requirements.

- T** : TRUST - Empowers decision making and decrease hostility in the work environment
- U** : UNIQUE - Unveiling new ideas and invention
- A** : AGILITY - Being fast and flexible, dynamic and adaptive, without compromising quality and value-based solutions to succeed in our business
- H** : HONESTY - Positive work culture for better productivity

Group Chief Executive Officer

Ir. AZAN BIN ZAINUDDIN

24 July 2025